

# PERMAPLATE LIMITED WARRANTY

**Definitions:** **Administrator**, the manufacturer of PermaPlate products, shall mean Siskin Enterprises, Inc. **Warranty** shall mean this Limited Warranty Registration Form.

## APP Coverage & Term Qualifications:

- Current or previous three (3) model year vehicles, from the date of purchase, shall qualify for repair or replacement coverage for up to seven (7) year terms. (For example, if a vehicle is purchased in calendar year 2017, eligible model years would be 2014 and newer.) Administrator reserves the right to attempt to repair/remove all damage through reconditioning (professional cleaning and/or detailing) prior to repainting/replacing any surface.
- Current or previous five (5) model year vehicles, at the time of purchase, qualify for repair or replacement coverage for up to five (5) year terms. (For example, if a vehicle is purchased in calendar year 2017, eligible model years would be 2012 and newer.) Administrator reserves the right to attempt to repair/remove all damage through reconditioning (professional cleaning and/or detailing) prior to repainting/replacing any surface.
- Vehicles exceeding five (5) model years, from the date of purchase, are limited to the cost of reconditioning (professional cleaning and/or detailing) to the extent reasonably possible for up to five (5) year terms.

**Warranty:** Administrator hereby guarantees to the Vehicle Owner that such vehicle treated with PermaPlate products will not sustain damage as described below. This guarantee is effective for the duration of Warranty as per the term selected on the reverse side of this certificate. This warranty applies only to areas of the vehicle where proper application has been completed and does not cover damage existing prior to product application. **This Warranty is a Limited Warranty and is subject to all terms and conditions as set forth on both sides of this document.**

## APPEARANCE PROTECTION PROGRAM (APP)

**PermaPlate Paintguard®:** Guarantees that the treated exterior painted body panels will not be damaged by weather-induced fading, oxidation, loss of gloss or surface rust caused by industrial fallout, or become permanently stained by bird droppings, insects, water spotting, tree sap, acid rain, road salts, de-icing agents, ocean spray, or paint overspray. Additionally, headlight lenses will not be damaged by sun, fading, or oxidation; Aluminum alloy wheels will not be damaged by brake dust staining; Chrome surfaces will not be damaged by hard water spotting. Such condition(s) will be repaired free of charge. Siskin reserves the right to attempt to repair any damaged through surface reconditioning (professional cleaning and/or detailing) prior to repainting any surface. Headlight lenses, alloy wheels, and chrome surfaces remedy is limited to professional cleaning to the extent reasonably possible not to exceed an aggregate limit of three-hundred and fifty dollars (\$350) for the Term selected.

**PermaPlate Fiberguard®:** Guarantees that the treated interior cloth upholstery, carpet and fabric door panel inserts of the vehicle will remain free of permanent stains from the date of application. Should permanent staining occur to the treated fabric surfaces of the vehicle, the stained area will be repaired free of charge. Siskin reserves the right to attempt to remove any stain through professional cleaning prior to replacing any surface. Additional coverage includes odors caused by bacteria, mold, and mildew caused by food and drink spills. Treatment to eliminate odor is limited to two professional reconditioning (cleaning) attempts.

**PermaPlate Leatherguard®:** Guarantees that the vehicle's treated interior leather and vinyl will not be damaged by fading, staining, cracking or loose seam stitching. Should such damage occur, Siskin will repair such condition free of charge. Siskin reserves the right to attempt to correct any damage through professional reconditioning prior to replacing any surface. Damage due to rips, tears or burns is limited to the cost of reconditioning rather than replacement.

**Rental Car Reimbursement:** Throughout the term of this Warranty, Siskin will reimburse the consumer's rental car expense incurred during the course of repairs up to a maximum of fifty dollars (\$50) per day and up to an overall aggregate of two-hundred and fifty dollars (\$250). The consumer is responsible for the upfront expense and will be reimbursed once such expense is verified.

**Right to Transfer:** The above Vehicle Owner shall have the right to transfer this Warranty to the next owner of this vehicle free of charge. To complete such transfer, Administrator must be notified of the change in ownership within thirty (30) days from the date of transfer to such first subsequent owner.

**Vehicle Owner Requirements:** Vehicle Owner is required to keep the interior and exterior surfaces clean, use touch up paint on chips and/or scratches as well as inspect for other damages as would be covered under this Warranty. Recommended maintenance procedures for interior and exterior care can be found in the vehicle owner's manual, PermaPlate Care and Maintenance Tips Brochure, or posted at [www.permaplate.com](http://www.permaplate.com). **ADMINISTRATOR IS NOT OBLIGATED OR RESPONSIBLE FOR GENERAL CLEANING.**

**Limitations of Coverage:** This Warranty does not apply to surfaces that are not treatable (non-glossy paints, colored plastic exterior trim, headliners, seat belts, suede leather, steering wheels, or other materials / surfaces as determined by the design of the vehicle). This Warranty does not cover: damage resulting from failure to follow the prescribed maintenance procedures; surface rust occurring to the panels facing inward on the vehicle (i.e. the tailgate or panels in a truck bed facing the inside of the bed, door jambs, inner panels of doors, hood or trunk); damage caused by vandalism, collision, fire or other natural casualties or due to the repair of such damage. This Warranty does not apply to damage occurring outside of the United States, Canada, and Puerto Rico. This Warranty further excludes surface rust, seam rust, damage caused by neglect, abuse or chips, scratches or similar damage; manufacturers defects (any damage as a result of the defective design, workmanship or materials as determined by independent inspection or factory bulletins); damage resulting from modifications or alterations of the factory's original finishes or additions made to the vehicle after leaving the factory. Also excluded from coverage is damage to interior fabric, leather or vinyl caused by bleach, acid or other caustic or corrosive substances; surface wear or natural creases in leather and vinyl seats; or damage resulting from poor adhesion to the surface to which leather or vinyl has been attached. Repair of headlight lens is limited to the exterior surface and does not cover headlight replacement or internal fogging/condensation. Alloy wheel coverage excludes; any aftermarket wheels, wheel covers, and hubcaps, or damage to wheels caused by road hazards, scrapes, scuffs, or road rash as well as any other damage that would cause a bent, cracked, or similarly damaged wheel. Also excluded are odors caused by smoke, chemical spills, or flooding.

**Repair Obligations:** If warranty covered damage has occurred, Administrator will pay only for the repair of the damaged portion of the vehicle. Administrator reserves the right to inspect for liability or may request estimates for repair and/or photographs of the damage to determine the validity of the claim. Administrator has sole discretion in determining and implementing repair procedures. Such repairs will be performed with reasonable promptness and with quality workmanship. Administrator's liability is limited to the lesser of the cost of repair or the trade-in value of the vehicle as determined by NADA, National Auto Dealers Association or the cost of professional reconditioning.

**Claim Procedure:** To be valid, a claim must be filed during the warranty term selected and may only be paid on a properly registered and, if applicable, properly transferred Warranty. In order to reasonably minimize further damage which might occur, a claim also must be filed within thirty (30) days from the earlier of either the appearance of damage covered by this Warranty or the time when damage could have been discovered upon reasonable observation or inspection by contacting Administrator at the telephone number, address or web site listed below. **FAILURE TO PURSUE A CLAIM WITHIN SIXTY (60) DAYS FROM THE ONSET OF DAMAGE VOIDS THE WARRANTY PERTAINING TO SUCH DAMAGE. ANY REPAIR UNDERTAKEN WITHOUT EXPRESS, WRITTEN AUTHORIZATION FROM ADMINISTRATOR WILL NOT BE ELIGIBLE FOR REIMBURSEMENT.**

**SISKIN ENTERPRISES, INC. IS THE PROVIDER OF THIS PROTECTION PRODUCT GUARANTEE.** TERMS AND CONDITIONS ARE AS STATED ABOVE AND CANNOT BE ALTERED. THIS GUARANTEE IS A PRODUCT GUARANTEE AND IS NOT INSURANCE. The PermaPlate products are permanently applied to the covered vehicle; therefore this protection product guarantee is NON-CANCELABLE and NON-REFUNDABLE. This protection product guarantee specifically excludes Siskin from liability for incidental or consequential damages caused by use of these products. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exception may not apply to you. No express rights are given under this protection product guarantee except for those specifically described herein. This protection product guarantee gives you specific legal rights and you may also have other rights which vary from state to state. Obligations of the protection product guarantee provider under this protection product guarantee are insured under a reimbursement policy. If covered service is not provided by Guarantee provider before the 60<sup>th</sup> day from date of valid claim initiation, Vehicle Owner may apply directly to Wesco Insurance Company (a member of AmTrust Group), 59 Maiden Lane, 43<sup>rd</sup> Floor, New York, NY 10038, 866-505-4048, for benefits afforded under this protection product guarantee.

**In the state of Virginia:** If any promise in the Limited Warranty has been denied or has not been honored within sixty (60) days after Your request, You may contact the Virginia Department of Agriculture and Consumer Services, Office of Charitable and Regulatory Programs at [www.vdacs.virginia.gov/food-extended-service-contract-providers.shtml](http://www.vdacs.virginia.gov/food-extended-service-contract-providers.shtml) to file a complaint.

Administrator: Siskin Enterprises, Inc. • P.O. Box 58 • Salt Lake City, Utah 84110  
Call Toll Free (800) 453-8470; or E-mail: [customerservice@permaplate.com](mailto:customerservice@permaplate.com)